PURE MICHIGAN Talent Connect

MICHIGAN TRAINING CONNECT

Program Details : Tech Support: Hardware, Networking & Security Specialist

Provider Name :	Ascend Skills Michigan
Date of Last Update :	9/14/2026 12:13:00 PM
Provider Primary Area :	Ingham County
Program Locations :	MI Business Office
Provider URL :	http://ascendskillsnow.com/
Program Description :	This program prepares students to provide technical support across a wide range of industries, helping organizations and users maintain, troubleshoot, and secure their computer systems and networks. In just 12 weeks, students gain the skills and confidence needed to diagnose problems, manage hardware and software, and support secure digital operations. Classes are online, live, and instructor-led, meeting for 90 minutes twice a week. Instruction is hands-on, practical, and designed to build real-world problem-solving skills in a supportive learning environment. Training covers essential technical skills including computer hardware setup and maintenance, operating systems, network fundamentals, cybersecurity best practices, troubleshooting, and professional communication for technical support. Students also develop skills in system monitoring, user assistance, and documentation to ensure efficient and secure technology operations. The program prepares students for nationally recognized industry credentials and includes career coaching and job-readiness support, including resume building and interview preparation. From enrollment through employment, students receive guidance every step of the way so they can feel confident, capable, and ready to begin a technology support career in any company or industry.

PURE MICHIGAN Talent Connect

MICHIGAN TRAINING CONNECT

Contact Name :	Angella Alverson
Contact Phone Number :	4805996228
Program URL :	https://ascendskillsnow.com
Program Prerequisites :	High School Diploma or Equivalent
Admission Requirements :	Must be 18 years of age or have parental consent. Must have access to a computer with reliable internet access. Must be able to speak and understand English.
Program Duration (Clock / Contact Hours Per Week) :	10
Program Duration (Weeks) :	16
Credential Earned :	Industry-Recognized Certificate or Certification
Name of Associated Credential :	A+ (Core 1 and Core 2)
Issuer of Associated Credential :	CompTIA
Program Format :	In-person : No Online, E-learning, or Distance Learning : Yes Hybrid or Blended Program : No
Associated Occupation 1 :	15-1231.00 - Computer Network Support Specialists
Associated Occupation 2 :	15-1232.00 - Computer User Support Specialists
Associated Occupation 3 :	Not Available
License Fee for Employment :	No
Estimated Waiting Period to Enter Program :	21 Days
Program Cost :	$5,950.00
Cost of Books and Supplies :	No
Sources of Financial Assistance Accepted :	Individual Training Accounts
Internship/Externship Amount :	No
New Program :	No

PURE MICHIGAN Talent Connect

MICHIGAN TRAINING CONNECT

Number of Graduates in the last year :	0
Employment Rate - 2nd quarter after exit :	Not Available
Quarterly Median Earnings :	**
Employment Rate - 4th quarter after exit :	Not Available
Credential Attainment Rate :	Not Available