PURE MICHIGAN Talent Connect

MICHIGAN TRAINING CONNECT

Program Details : Patient Access Representative

Provider Name :	Ascend Skills Michigan
Date of Last Update :	9/14/2026 12:11:00 PM
Provider Primary Area :	Ingham County
Program Locations :	MI Business Office
Provider URL :	http://ascendskillsnow.com/
Program Description :	

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This program prepares students for a career supporting accurate, efficient, and compliant access to healthcare services across hospitals and healthcare systems. In just 12 weeks, students gain the knowledge and skills needed to manage critical access functions that directly impact care delivery, reimbursement, and patient experience.

Classes are online, live, and instructor-led, meeting for 90 minutes twice a week. Students learn in a structured, supportive environment while building practical skills aligned with industry standards and real-world healthcare workflows.

Training focuses on essential responsibilities including patient registration and data integrity, insurance verification and eligibility, authorization and referral processes, compliance with federal and state regulations, privacy and confidentiality standards, and revenue cycle fundamentals. Students also develop professional communication and problem-solving skills to collaborate effectively with clinical teams, financial services, and patients.

This role is ideal for individuals who enjoy detail-oriented work, systems and workflows, and understanding how administrative accuracy supports both patient care and healthcare operations. Graduates may work in admissions, registration, scheduling, or centralized access departments across a variety of healthcare settings.

The program prepares students for national credentialing and includes career coaching and job-readiness support. From enrollment through employment,

Contact Name :	Angella Alverson
Contact Phone Number :	4805996228
Program URL :	https://ascendskillsnow.com
Program Prerequisites :	High School Diploma or Equivalent
Admission Requirements :	

	One (1) year experience in the healthcare or finance industry OR Successful completion of an accredited college program in healthcare (two or four year program). Must be 18 years of age or have parental consent. Must have access to a computer with reliable internet access. Must be able to speak and understand English.
Program Duration (Clock / Contact Hours Per Week) :	10
Program Duration (Weeks) :	12
Credential Earned :	Industry-Recognized Certificate or Certification
Name of Associated Credential :	Certified Healthcare Access Associate (CHAA)
Issuer of Associated Credential :	NAHAM (National Association of Healthcare Access Management)
Program Format :	In-person : No Online, E-learning, or Distance Learning : Yes Hybrid or Blended Program : No
Associated Occupation 1 :	43-6013.00 - Medical Secretaries and Administrative Assistants
Associated Occupation 2 :	Not Available
Associated Occupation 3 :	Not Available
License Fee for Employment :	No
Estimated Waiting Period to Enter Program :	1 Month
Program Cost :	$4,250.00
Cost of Books and Supplies :	No
Sources of Financial Assistance Accepted :	Individual Training Accounts
Internship/Externship Amount :	No
New Program :	No

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Number of Graduates in the last year :	0
Employment Rate - 2nd quarter after exit :	Not Available
Quarterly Median Earnings :	**
Employment Rate - 4th quarter after exit :	Not Available
Credential Attainment Rate :	Not Available