

Program Details : IoT Tech Support

Provider Name :	Automation Workz Institute
Date of Last Update :	7/31/2025 1:25:00 AM
Provider Primary Area :	Wayne County (Detroit)
Program Locations :	Detroit Campus
Provider URL :	https://www.autoworkz.org
Program Description :	This program prepares students for a career as an Internet of Things (IoT)/ Tech Support and Cisco Certified Support Technician (CCST®) certification
Contact Name :	Ida Byrd-Hill
Contact Phone Number :	3134444885
Program URL :	https://www.autoworkz.org
Program Prerequisites :	High School Diploma or Equivalent
Admission Requirements :	none
Program Duration (Clock/ Contact Hours Per Week) :	4
Program Duration (Weeks) :	12
Credential Earned :	Industry-Recognized Certificate or Certification
Name of Associated Credential :	Cisco Certified Support Technician - Internet of Things (CCST-IoT)
Issuer of Associated Credential :	Cisco
Program Format :	In-person : No Online, E-learning, or Distance Learning : Yes Hybrid or Blended Program : No
Associated Occupation 1 :	15-1232.00 - Computer User Support Specialists
Associated Occupation 2 :	15-1232.00 - Computer User Support Specialists
Associated Occupation 3 :	Not Available

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License Fee for Employment :	No
Estimated Waiting Period to Enter Program :	1 Day
Program Cost :	\$6,000.00
Cost of Books and Supplies :	No
Sources of Financial Assistance Accepted :	Individual Training Accounts, Workforce Development
Internship/Externship Amount :	No
New Program :	No
Number of Graduates in the last year :	1
Employment Rate - 2nd quarter after exit :	75.0%
Quarterly Median Earnings :	\$4,932.40
Employment Rate - 4th quarter after exit :	Not Available
Credential Attainment Rate :	Not Available